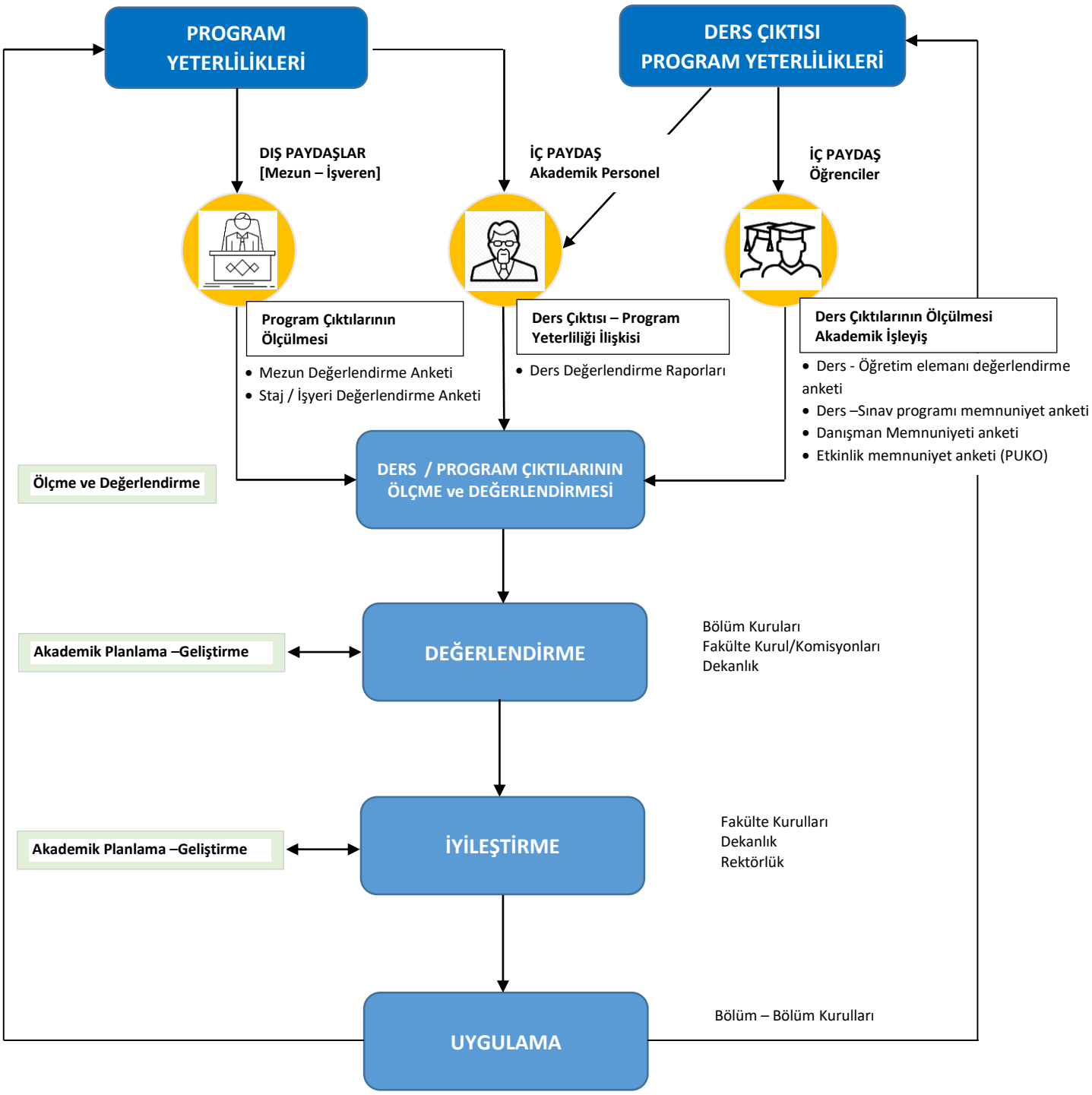KALİTE GÜVECE SİSTEMİ